

Retail Pro® 9-Series Hardware (RPHS) Certification Course



The goal of this lab-intensive course is to give you the technical know-how and experience to configure and set up various Point-of-Sale hardware peripherals. One or more devices from each section of the Retail Pro 9 Compatible Hardware list will be covered from out-of-the-box through testing.

Who Should take this Course

This course will benefit technicians who will be responsible for installing, testing, and supporting POS hardware used with Retail Pro 9.

Training Methods and Cost

Online/Self-Paced Course Only

- Price: 2 Training Credits required to enroll
- Duration: Not Applicable
- Language of Instruction: English

Topics Covered

- Understanding the differences between OPOS, Windows, and wedge devices
- Installation and Configuration: Receipt Printer
- Installation and Configuration: Barcode Scanner
- Installation and Configuration: Cash Drawer
- Installation and Configuration: Customer Display
- Installation and Configuration: EFT Peripherals
- Performing a Physical Inventory, including the use of an Inventory Scanner

Prerequisites

Successful completion of the online Retail Pro 9-Series "Fundamentals" course is required to enroll in this course.

Requirements for Completion

In order to complete this course successfully, you must pass a written exam with a score of 80% or higher, and demonstrate the ability to install, configure, and test a full point-of-sale system by completing a Practical Assessment.

Estimated Time of Completion

An estimated 8-16 hours are required to complete all requirements for this course, plus the Practical Assessment.

Certification Available?

Yes

To Enroll

To sign up for this class, please go to <http://university.retailpro.com>. Training staff is available to answer questions about this, or any other Retail Pro, course at training@retailpro.com.